

The Women's Centre  
BÉIBHINN HOUSE DERRY

2013

Annual Report & Financial Statements





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The Women's Centre

ACCESS EMPOWERMENT ENABLEMENT

# OUR VISION

## ACCESS EMPOWERMENT ENABLEMENT

*We are a safe welcoming space for women and women's organisations in the North West, to enable learning, to fulfil community potential, to make connections and to expand our horizons. We have a feminist model of delivery and a dynamic organisation, challenging inequality, increasing awareness, supporting women's life choices, providing a wide range of programmes and quality on-site childcare. The Women's Centre is recognised and connected locally, regionally and globally, giving women a voice and a choice.*



# OUR MISSION

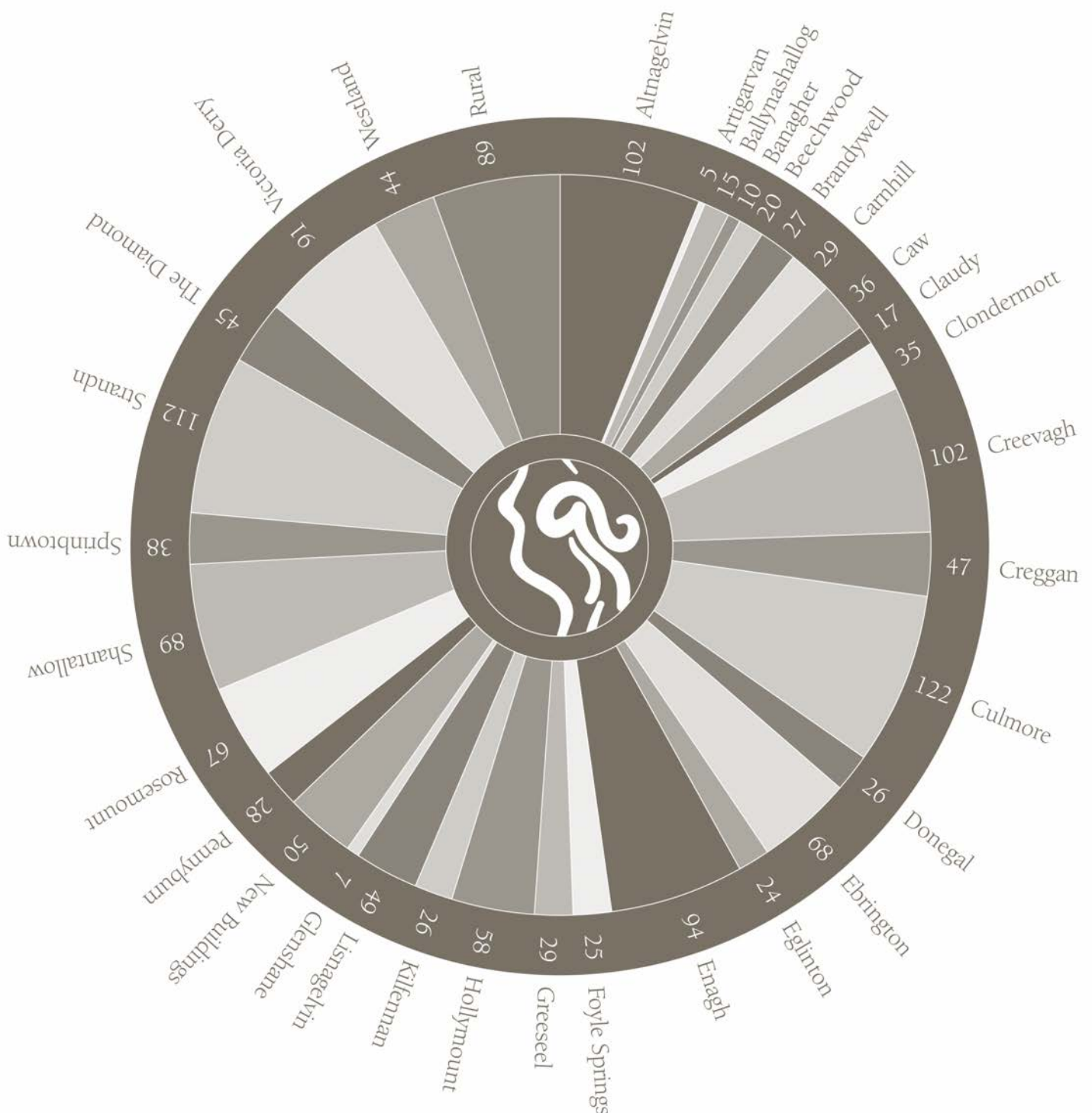
*Our Mission is to promote women's equality and access to education, employment, social and economic life.*

- *We do this by developing and providing opportunities in response to women's aspirations.*
- *Our projects are organised to provide access and enablement taking account of women's lives and choices, with regard to timing, class-size and using a holistic support model.*
- *We address specific barriers women face.*
- *We provide access to high quality on-site childcare focussed on the needs of the child.*
- *We provide information, guidance and signposting services.*
- *We support the development of women's groups and support organisations delivering programmes with a focus on enabling women who live in disadvantaged communities who face multiple barriers to participation.*
- *We strive for financial sustainability through our social economy programme.*
- *We provide a voice for women from disadvantaged communities by engaging in regional forums and in partnerships, locally, regionally and globally.*

# Ward Distribution

*The Women's Centre targets and attracts women from communities in the City and from rural areas.*

ELECTORAL WARD DISTRIBUTION PARTICIPANTS 2013



# Director's & Staff

## Board of Directors

**Chairperson**  
Una Mc Nally

**Treasurer**  
Joan Gallagher

**Director**  
Clionagh Boyle

**Director**  
Geraldine Compton

**Director**  
Rose Logue (until May 2013)

**Director**  
Lorna Porter

**Company Secretary**  
Sharon McLaughlin

## Board of Directors



Una



Joan



Clionagh



Geraldine



Lorna



Rose

## Staff

**Director**  
Margaret Logue

**Finance Administration Co-ordinator**  
Sharon McLaughlin / Ruth Andrews

**Project Organiser**  
Dee Wykes

**Receptionist Project/Admin Worker**  
Rayna Downey

**Crèche Co-ordinator**  
Joanne Karran

**Childcare Staff**  
Maria Orr, Ann Quigley, Louise McMonagle,  
Merissa Duffy, Gemma Smyth (bank)

**Drop In Organiser/Housekeeper**  
Carole Mailey

**Young Mother's Support Worker**  
Cheryl Wannell

**Regional Outreach Development Worker**  
Donna McCauley

**Employment Projects Co-ordinator**  
Tricia Kelly (until May 2013)  
Gabrielle Laidler

**IT Technician**  
Denise Hutton

**Young Women's Programme Organiser**  
Hannah Mahon

**Classroom Admin Assistant**  
Ann McLaughlin

**Placement Support Organiser**  
Anne Deehan

# Tutors & Volunteers

## List of Tutors

### PROSPER

Grainne Bradley  
Breige McPherson  
Yvonne Strawbridge  
Elaine Duffy  
Rose Logue  
Josie Mullan (CTS)  
Carol Nesbit  
Nicki Grant (CTS)

### LIVE & LEARN

Tracy Harrison  
Ann Hagan  
Roisin O'Donnell  
Marina Sweeney  
Bernie Murphy

### CPCAB counselling

Catherine Boyle  
Marina Sweeney  
Mary Kay Mullan  
Tracy Harrison  
Margaret Chapman

### MULTI-CULTURAL programme

Angela Hegarty  
Roisin O'Donnell

### Child At The Centre

Doreen Laird  
Donna Philson  
Marie Hone  
Tracy Harrison

### PUNCH

Tara Harkin  
Ann Hagan  
Irena Melly

### HAPI

Tracy Harrison  
Fionnuala Rafferty

### NWRC Foundation/Access Diploma in Combined Studies

Emer O'Sullivan  
Hilda Orr  
Rhona Henderson  
Liam Costello

### WCSP (SCIFE)

Tracy Harrison

### NWRC/Garment Making

Elaine Duffy

## Volunteers

Catherine O'Connor  
Bried Cullen

## Administration Placements

Earlham College USA  
Bilan Elmi

Bluffton University, USA  
Christina Klahre

## Childcare Trainees

Niamh Carlin  
Sinead Meenan

## Other Placements

Natasha Barron  
Edele Curran  
Christina Hamilton  
Nicole Weir  
Irene Hamilton  
Margaret Chambers  
Natasha Bradley

## Staff



Margaret



Ruth



Joanne



Donna



Maria



Denise



Dee



Louise



Tricia



Sharon



Ann



Carol



Rayna



Cheryl



Hannah



Gabrielle



Ann



Anne



# Centre Overview

The **PROSPER** project was the Centre's main channel of delivery in 2013. The programmes have a focus on access to employability skills and training. PROSPER provides this access for women from communities throughout the area.

All the project activities are supported by childcare provision and a range of support measures aimed at addressing the additional barriers faced by women furthest from the labour market and women returners. The project is particularly beneficial to lone parents, young women who are not in education or employment and those who have left school early with low or no qualifications. The project has a particular focus on women who are:

- Experiencing multiple disadvantage;
- Seeking flexible part time jobs;
- Economically inactive women and their families;
- Young unemployed women;
- People who have additional barriers to getting into work;
- Women returners who are seeking to re-enter employment;
- Women with disabilities who wish to enter employment.

The PROSPER project enables women to:

- Gain work skills and qualifications;
- Have confidence to look for a job;
- Increase employability related skills;
- Address barriers to returning to work.

In 2013 this programme offered "an innovative, integrated package of vocational guidance, counselling activities and employability skills". Courses were delivered throughout the year by the Women's Centre, Derry and the Waterside Women's Centre. Outcomes this year exceeded targets and expectations with:

- 112 participants completed and gained qualifications
- 9 qualifications at Entry Level 3 in Literacy - Numeracy - IT
- 22 qualifications at Level 1 in Accounts- Payroll - Word Processing - English
- 59 qualifications at Level 2 in Accounts - Adult Social Care - Maths - English - Word Processing - IT

- 28 qualifications at Level 3 in Counselling Studies - Alternative Therapies
- 17 participants got jobs.
- 104 new participants began courses and project activities in October 2013.

A "jobs board" online facility has been used by many throughout the year. The site identifies jobs available locally and places them on show each day in the Centre, making it quicker and easier for people to access the information about employment opportunities available locally. The "jobs board" information is also available 24/7 through the **www.getajobinderry** website.

Next year 2014 the Women's Centre hopes to deliver a confidence building programme with accredited qualifications and in the process to train those involved directly with participants in mentoring skills. The Centre continues to update the qualifications offered through PROSPER to enhance the employability emphasis of the project. This year we added 3 more accredited courses: a language programme for those whose first language is not English, a City & Guilds L2 Pattern Cutting & Design and a Level 3 IAB Bookkeeping and Accounts.

The PROSPER project is funded through **DEL/ ESF** and **DSD**.

The **Child at the Centre** (CATC) Project continued to provide opportunities for joint activities and support for young mums and their children in 2013.

The focus of the CATC Project is to nurture and strengthen the relationship between mother and child. The aim is to strengthen attachment and bonding through opportunities for shared experience, learning and play. In addition, a listening ear service offers participants the opportunity to access support and information to empower them in their role as mothers.

The project has a particular focus on young mothers. As well as attracting young mothers who call in to the Centre, the CATC project receives referrals through the health and support agencies. New faces continue to be welcomed to the Women's Centre through the programme. In 2013 we worked in collaboration with other agencies in the local community. For example, we worked in partnership with WELB to deliver a School Age Mothers (SAM's) project. The young mothers participated in a personal empowerment programme in 2013 and many maintain connections with the Women's Centre and



# Centre Overview

access support for themselves and their babies.

Social workers and health professionals continue to refer mothers and their babies to the CATC project. Thanks to **BBC Children in Need** for supporting us to continue to deliver this project in 2013/2014.

The **PUNCH** (Power You Need for Change) project started in May 2013, as part of a regional effort by TWN to engage young women aged 16-24 who are not currently in education, employment or training. The project has four main aims;

- To provide a relaxed, safe and friendly environment for young women to come together to engage in a peer learning experience.
- To reduce the feelings of isolation experienced by young women in today's society.
- To provide continued one to one and group support and guidance throughout the programme.
- To provide young women with a learning experience so that at the end of the programme they will be able to get a job or will have more confidence to go onto further education.

The PUNCH project encourages young women to engage and through this to gain basic skills and choose which career or education path they wish to follow at this stage in their life. We tailor the classes to reflect the interests of the young women themselves. This year the activities included:

- Nail Art & Make Up
- SCIFE ( Self Care Inspires Personal Empowerment)
- Dance
- Healthy Body Image
- Healthy Cooking
- Driving Theory
- Drama Workshops (Talent Tribe)
- First Aid

As a result of the Centre's involvement in this project we are more aware of the isolation many young women experience. It is harder to maintain confidence and self-esteem if personal circumstances mean that there is non-engagement in education or employment. This year over thirty young women participated in activities. One young woman said:

"the PUNCH project has taught me a lot about myself and has helped cement my idea of future

employment working with people. It is like having a second family!"

Our aim is to prepare young women for life, encourage education activity and enable them to get a job that they like. Thanks to **TWN/CIF/DEL** for their support for the programme.

The **Childcare** services are a key part of the Centre's activities and our feminist model of education. Training, skills and education programmes would not be accessible for mothers of young children without the childcare service. The crèche is crucial to the Centre's work and makes an invaluable contribution to our overall impact. Open every day, the crèche focuses on the best interests of each baby and toddler in our care. In our communities many children in the 0-4 age group have no access to a quality crèche for play and early learning activities. This is due to the high costs of childcare and lack of provision for families who need these services most. At the Women's Centre the children enjoy a play experience in a high quality, safe learning environment. The high standards are thanks to the crèche co-ordinator and her team, the management committee and the support of our local Early Years Team. During 2013 we provided crèche services with a focus on the needs of the child. We also supported parents and mothers attending courses.

With a grant from the Department of Health Social Services and Public Safety we were able to purchase new equipment and upgrade our crèche resources to improve support for the integration of children who have additional needs. Staff accessed training in:

- Working with children with Autism.
- Training on Deaf Awareness and Disability Awareness.

As members of NIPPA the early years organisation we have a new advisor, Marie Wilson. Many thanks to her predecessor Bridgeen for all her help and support.

The crèche continues to be the heart and soul of the Centre and appreciated by all. Thanks to **DHSS&PS** and to **DSD/WCCF** for their continued support.

The Women's Centre worked throughout 2013 to support women to **access employment** as one of a number of subcontractors who help deliver the steps to work programme in the Foyle region. The programme offers a flexible menu-based approach to assist people into sustained employment. This can be an 8 week placement option, a 26 week

# Centre Overview

qualifications, essential skills or a self-employed option. All strands include a work placement of 20-30 hours per week. The Women's Centre strives to find each of the participants a work placement suited to their individual needs and aims. Placements organisations include local care homes, retail shops small and large and a number of community based organisations. Feedback from participants in 2013 has been excellent with comments on how great the support and mentoring was at the Women's Centre.

In 2013 our **Multi-Cultural Programme** was a welcoming and popular forum for women who have come to Derry to live and work. The programme facilitates women to make connections, integrate and access support & information. The group is now woven in to the fabric of the Women's Centre and our new friends form across the world change the face of the Centre, as they change the face of the City. The multi-cultural group meets once a week and new members are always welcome. Look up the Centre's website at [www.thewomencentre.co.uk](http://www.thewomencentre.co.uk) for details of the Multicultural Programme and other projects.

In addition, a **Crafting English** programme facilitates conversation and learning in English and enhances language confidence & skills through arts and crafts activities. Participants are also welcome to participate in other courses and projects at the Centre.

This year to celebrate **International Women's Day 2013** we presented a series of **"SHIRT STORIES"**

Eight women from the multicultural group each presented her own shirt story, individualised with personal and cultural representations of her country. The shirts were made in the traditional "Derry Shirt" style symbolising integration, women's solidarity and friendship.

Throughout the month of March they presented and exhibited a shirt and hosted a discussion about their experience of moving from their home country to Derry. The events were a celebration of our different cultures - with contrasts and comparisons. It included stories and discussions about our differences e.g. how we dress, how we eat, how we socialise. The **"Shirt Stories"** exhibition was launched by the Mayor at The Women's Centre on Friday 8th March 2013. Thanks to **Derry City Council** and the **Big Lottery Live & Learn programme** for their support for our multi-cultural work.

This year the Women's Centre delivered a range of CPCAB **counselling programmes**:

**Level 2 Counselling Skills (CKSL2)**

**Level 2 Understanding Substance Misuse (USML2)**

**Level 3 Counselling Studies (CSTL3)**

**Level 4 Diploma in Psychotherapeutic Counselling (DPL4)**

We are in the process of adding a CPCAB Level 5 Counselling course to the programme in 2014. The counselling training continues to grow as a successful part of the Centre's provision. With a range of holistic support activities for the students the Women's Centre continues to build its reputation as an approved learning centre. We have gathered an experienced tutor team embedded in the ethics of high quality counselling theory & practice.

In 2013 the Centre worked with thirty seven (37) community based organisations throughout the North West enabling access for 190 beneficiaries to 1-1 counselling support and services. 2013 was another successful year for the **Live & Learn** project. The project offers first step learners a chance to develop skills and engage with education. We work in partnership with women's centres throughout the region to deliver this project. The Womens Centre's section of the programme delivers courses to support women and families, increase confidence & self-esteem and support integration and participation. Thanks to the **Big Lottery Fund** and our partner organisations in the **Women's Centres Learning Partnership** for continuing to resource this work.

Since September 2013 we have been delivering a Health Awareness Promotes Inclusion (HAPI) project. The Centre works in partnership with Bradleys Pharmacy to deliver this programme. Fionnuala, a pharmacist from the group works alongside Tracy on the health awareness activities. The project is informal and enjoyable, raising awareness about access to local health services, providing individual health checks and good information about the services available through local community based pharmacies. It's a chance for a group of women to share experiences, build confidence and exchange practical tips for looking after their basic health needs. Thanks to **BCPP** for support to deliver this programme.

# Centre Overview

This year we delivered the Women's Centre's **SCICE programme** to support a group of women who find themselves involved in the criminal justice system. In partnership with the Women's Community Support Project (WCSP), NIACRO/INSPIRE, and PBNI. This programme has been a positive intervention for the women who participated. Initial feedback is very encouraging and we look forward to building the project into the future. A number of the Centre staff completed Level 3 training to enable us to meet the challenges of this work and to provide ongoing support through the Centre's services.

On first stepping in to the Women's Centre the people who meet and greet you at **Reception/Drop In** give you your first impression of the Centre. Your welcome will be a big factor in whether or not you join us and begin to participate in an activity. A cup of tea will be on offer from Carole or Catherine and maybe a chance to meet some new people. Many thanks again to the Reception/Drop In team, staff and volunteers for keeping a multiple of activities running smoothly and still managing the warm welcomes.

## Finally

The Annual General Report is an opportunity to acknowledge all the staff and volunteers in 2013. You are at the frontline in making the Women's Centre a vibrant, comfortable and safe learning space. We provided a high level of service and a broad programme of education and support activities in 2013. We made a real difference and had a significant impact on the lives of many women and families. Thanks to all the **staff, tutors, placements and volunteers** for your dedication and commitment.

A big thank you also to the Women's Centre's dedicated **Board of Directors**. The smooth direction and strategic management of the Centre would not be possible without your contribution and commitment. The Directors give of their time and skills as volunteers on a regular basis. Many thanks for all your leadership, encouragement and support.

Acknowledgement also to The Women's Centre's funders and partners listed below who work closely with us to deliver the courses and programmes. All the innovative community development work and the education & training programmes are not possible without these pillars of support. We look forward to sustaining and improving the Centre in 2014.

Most important, a very big thanks you to all the women and families who used the Centre in 2013. Your presence, participation and contribution create the empowering and enabling environment we value so much.

*Acknowledgement and many thanks to our funders and partners in 2013 - their on-going support is key to the sustainability of the Women's Centres work - making a real difference in the lives of people and communities.*

- Department of Social Development (DSD/VCU)
- DHSS&PS
- Derry City Council
- Department of Employment & Learning (DEL)
- European Social Fund (ESF)
- BBC Children In Need
- Training for Women Network (TWN)
- Big Lottery Fund (Live & Learn)
- Building the Community Pharmacy Project (BCPP)
- Bryson Future Skills
- North West Regional College

*“The Power U Need for Change (PUNCH) project has taught me a lot about myself and has helped cement my idea of future employment working with people. It is like having a second family!”*

# Women's Regional Consortium

*In 2013, working with a number of strategic partners in NI we provided specialist infrastructure support, facilitated consultations, consultation responses, supported sustainability in organisations delivering services for women living in disadvantaged and rurally isolated communities.*

Throughout the year we facilitated government consultations, made written responses and contributed to reports including:

- OFMDFM, Towards a Childcare Strategy
- DEL, Northern Ireland 2014 -2020 ESF Investment for Growth & Jobs Programme
- DEL, Sharing Parental Rights, Extending Flexibility at Work
- DHSSPS, Who Cares: The Future of Adult Care and Support in Northern Ireland
- DETI, Consumer Representation in Northern Ireland
- OFMDFM Bright Start Report

We collected information and stats to enable women's organisations to maintain their funding for frontline services. We collected baseline childcare statistics from WCCF funded centres. The WCCF fund has been fundamental to the sustainability of childcare services in disadvantaged communities throughout the region. The Consortium organised support meetings to highlight issues faced by women and families living in disadvantaged communities. We represented women's organisations and contributed to forums such as the NW Womens Forum, Early Years Strategic Alliance (EYSA), All Party Group on Children and Young People, ESF women's cluster group and Womens Strategic Reference Group.

In 2013 a newly structured Consortium was developed. Seven established Women's Sector organisations are now committed to working in partnership with each other, with government, statutory organisations and women's organisations,

centres and groups. The Women's Regional Consortium works to ensure that frontline community organisations are given the best possible support in the work they do in tackling disadvantage and social exclusion. The seven Consortium partners are:

- Training for Women Network (TWN) - Lead Partner
- Women's Resource and Development Agency (WRDA)
- Women's Support Network (WSN)
- Northern Ireland's Rural Women's Network (NIRWN)
- Women's TEC
- Women's Centre Derry (WCD)
- Foyle Women's Information Network (FWIN)

The Consortium is the established link and strategic partner between government and statutory agencies and women in disadvantaged and rural areas (D&RA) including all groups, centres and organisations delivering essential frontline services, advice and support. The Consortium will ensure that there is a continuous two way flow of information between government and the women's sector. It will ensure that organisations/centres & groups are made aware of consultations, government planning and policy implementation and in turn will ascertain the views, needs and aspirations of women in D&RA.

*Thanks to all our consortium partners listed above and to DSD & DARD for their support for the regional infrastructure support programme.*

*WISER (NI) is a community interest company (CIC) set up by The Women's Centre, Derry to develop social enterprise in women's innovation, skills, education & research. In 2013 we continued to develop programmes using this model and to build in sustainability for a number of the services.*

The CBCAB Level 4 Diploma in Therapeutic Counselling was delivered. Through this programme we worked with thirty seven (37) community based organisations throughout the North West enabling access for 190 beneficiaries to 1-1 counselling support and services. We are in the process of adding a CPCAB Level 5 Counselling course to the programme in 2014. The counselling training keeps

growing as a successful part of the WISER's provision. With a range of holistic support activities for the students we continue to build our reputation as an excellent approved learning centre. We have gathered an experienced tutor team embedded in the ethics of high quality counselling theory & practice. WISER has also supported the childcare services this year.

*Katie\* engaged in the "Power U Need for CHange" (PUNCH) project at the Centre, this is her story... Now aged 24, married, with two small children under 5 Katie had a history of mental health difficulties. Since moving to Derry, Katie had made some friends but felt as if something was missing in her life. Getting bored with her daily routine she was afraid that her mental health would suffer again. One day, whilst walking past the Women's Centre she decided to call in and see what we had on offer. That's what got her started.*

*From the beginning Katie felt supported and safe in the Centre. The crèche was a great experience for the children. In turn, this enabled Katie to access the programmes on the PUNCH project. It had seemed to her that she had never done anything for herself for years due to always being with the children. Coming to the Women's Centre has changed her life for the better. Katie is now a much happier and confident young woman working towards her future, gaining the confidence to look for a decent job and staying on top of things in her life.*

\*name has been changed

"The Power You Need to Change project (PUNCH) was set up by the Women's Centre in July 2013. Through the project we engage young women, including young mothers, aged 16-24 who are not currently in education, employment or training"

# Centre Participation

## 2013 Courses

		Qual level	Jan-Mar 2013	Apr-Jun 2013	July 2013	Sep-Dec 2013
Courses	Women Studies Yr1	4	39	21	-	27
	Womens Studies Yr2	4	12	8	-	28
	ECDL	2	10	8	-	-
	Start I.T.	entry	5	5	-	-
	Crafting English	-	22	16	8	26
	Multicultural Womens Programme	-	28	16	8	31
	CATC	-	53	53	16	69
	CATC Day Trips	-	-	-	20	-
	CATC Listening Ear	-	4	3	2	4
	PUNCH Nail Art & Make up	-	-	13	-	13
	PUNCH Healthy Body Image	-	-	8	-	8
	PUNCH Driving Theory	-	-	-	-	4
	PUNCH SCIE	-	-	4	-	-
	City/Guilds - Essential Skills Numeracy SV	E-I-2	4	4	-	-
	City/Guilds- Essential Skills Literacy SV	E-I-2	4	4	-	10
	City/Guilds - English for Work WCD	E-I-2	28	12	7	10
	City/Guilds - Maths for Work WCD	E-I-2	35	15	4	8
	OCN Garment Making	1&2	22	17	-	14
	City/Guilds Manual Book-keeping & Accounts	1&2	8	6	-	8
	IAB Manual Payroll	1	-	5	5	-
	City/Guilds Manual Accounts	3	-	-	-	10
	City/Guilds Adult Health & Social Care	2	6	6	-	12
	CPCAB Cert Counselling Skills (CSK L2)	2	12	12	-	12
	CPCAB Cert Counselling Studies (CST L3)	3	17	13	-	9
	CPCAB Dip Psychotherapeutic Counselling YR1	4	39	39	-	-
	CPCAB Dip Psychotherapeutic Counselling YR2	4	36	36	-	36
	CPCAB Cert Substance Misuse (USM L2)	2	12	8	-	-
	City/Guilds Pattern Cutting & Design	2	-	-	-	12
	Traditional Crafts	-	-	-	-	12
	Study Club	-	20	8	-	-
	Jobs Club	-	14	20	28	33
	Language for Beginners	-	7	7	-	11
	Language for Improvers	-	8	8	-	9
	Alternative Therapies/Reflexology	3	12	12	-	-
	City/Guilds - English for Work WWC	E-I-2	10	10	-	7
	City/Guilds - Maths for Work WWC	E-I-2	10	10	-	9
	OCR Text & Word Processing	1&2	9	9	-	-
	SCIE - WCSP	-	-	-	6	-
	SCIE - SAM's	-	7	7	-	5
			493	423	104	437
			x 10 wks	x 11 wks	x 10 wks	x 11 wks
			4930	4653	1040	4807
			TOTAL 15,430 places			



# Quantative Outputs

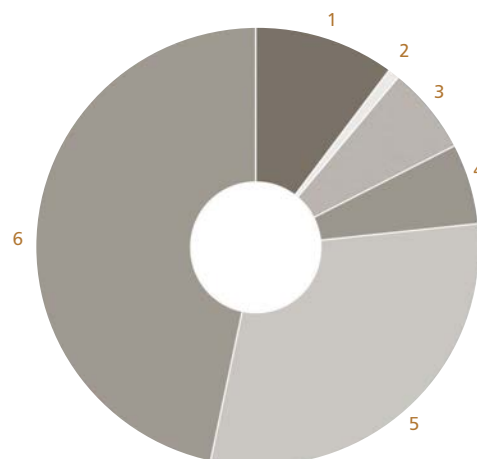
## OVERALL CENTRE PROVISION 2013 (places)

1.	Courses and Projects	15,430
2.	Seminars/Exhibitions/Workshops	1,179
3.	Childcare	9,254
4.	Visits/Information/Referral	8,485
5.	Website visits (*1)	44,135
6.	Jobs Boards visits (*2)	68,007

<b>TOTAL</b>	<b>44,072</b>
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<sup>1</sup> [www.thewomenscentre.co.uk](http://www.thewomenscentre.co.uk)

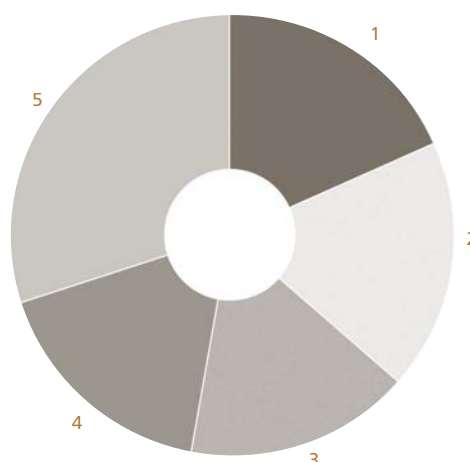
<sup>2</sup> [www.getajobinderry.com](http://www.getajobinderry.com)



## CHILDCARE PROVISION 2013 (places)

1.	Quarter 1	1,704
2.	Quarter 2	1,680
3.	Quarter 3	1,502
4.	Quarter 4	1,608
5.	Other (CATC 4 quarters)	2,760

<b>TOTAL</b>	<b>10,229</b>
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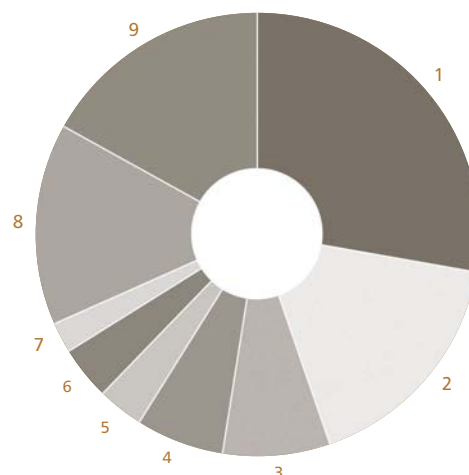


## TELEPHONE \ RECEPTION AUDIT 2013

January - December

1.	Course Enquiries	2,362
2.	Administration	1,440
3.	Funding/Finance	670
4.	Childcare	530
5.	Visitors/Drop In	280
6.	Essential Skills/Outreach	340
7.	Office Facilities	196
8.	Information/Referral	1,250
9.	Projects	1,417

<b>TOTAL</b>	<b>8,485</b>
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# Overview Results

COURSE / SUBJECT	Level	QUALIFICATION GAINED		Units
Adult Health & Social Care	2	City & Guilds Cert. Adult Health & Social Care	6	34
Book Keeping & Accounts	1	City & Guilds L1 Book Keeping & Accounts	7	14
Book Keeping & Accounts	2	City & Guilds L2 Book Keeping & Accounts	5	90
Payroll IAB	1	L1 Award In Payroll	4	20
Online Basic Computers	3	BCS L3 Cert in Online Basics	7	-
Start I.T for Work	3	City & Guilds Entry L3 Cert for IT Users	7	42
Literacy	3	City & Guilds Entry L3 Cert in Literacy	2	2
Literacy	1	City & Guilds L1 Cert in Communications	1	1
Literacy	2	City & Guilds L2 Cert in Communications	16	16
Numeracy	2	City & Guilds L2 Cert in Application of Number	21	21
Understanding Substance Misuse	2	CPCAB L2 Understanding Substance Misuse	8	8
Counselling Skills (CSK L2)	2	CPCAB L2 Cert in Counselling Skills	10	10
Counselling Studies (CST L3)	3	CPCAB L3 Cert in Counselling Studies	15	105
Diploma in Counselling Yr 1	4	CPCAB L4 Dip in Therapeutic Counselling Yr1	13	13
Diploma in Counselling Yr 2	4	CPCAB L4 Dip in Therapeutic Counselling Yr2	16	13
ECDL BSC	2	European Computer Driving Licence	7	47
Comb Studies - Women Studies	4	U of Ulst Access Cert. In Combined Studies Yr1	9	9
Comb Studies - Women Studies	4	U of Ulster Access Dip. In Combined Studies Yr2	12	12
Reflexology	3	OCN L3 Cert in Reflexology	13	182
Text & Word Processing	1	OCR L1 Text Processing Business Professional	10	50
Text & Word Processing	2	OCR L2 Text Processing Business Professional	4	20

The Women's Centre is an accredited/approved Centre with the Joint Council for Qualifications (JCQ) and the following examining bodies: The Centre is registered through the Skills Funding Agency as a Recognised Training Provider for PCDLs.

## AWARDING BODY

C&G	City & Guilds
CPCAB	Counselling & Psychotherapy Central Awarding Body
BCS	British Computer Society
IAB	International Association Book-keepers
NOCN	National Open College Network

# Participation, Partnership, Co-operation & Collaboration

*This year The Women's Centre continued in its role as a key community development leader and women's equality organisation in the region. We worked locally, nationally and internationally with agencies and organisations including the following:*

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>■ Atlas Women's Centre</li> <li>■ Ballybeen Women's Centre</li> <li>■ BBC Children In Need</li> <li>■ Big Lottery - Live &amp; Learn</li> <li>■ Bluffton College, USA</li> <li>■ British Computer Society (BCS)</li> <li>■ Bryson Future Skills</li> <li>■ Building Community Pharmacy Project / BCCP</li> <li>■ Buncrana Medical Centre</li> <li>■ CALMS</li> <li>■ CHATS Ballykellyc</li> <li>■ Chrysalis Women's Centre</li> <li>■ City &amp; Guilds</li> <li>■ Claudy Health Centre</li> <li>■ CPCAB</li> <li>■ Community Brain Injury Team</li> <li>■ Core Care Counselling</li> <li>■ Cosy Club, Hazelbank</li> <li>■ Crevagh Women's Group</li> <li>■ CRUSE Bereavement Counselling</li> <li>■ Customised Training Services Strabane</li> <li>■ DEL/ESF</li> <li>■ Derry City Council</li> <li>■ Derry City Council Equality Forum</li> <li>■ Derry City Council NW Women's Forum</li> <li>■ Derry Well Women</li> <li>■ Derry Youth &amp; Community Workshop</li> <li>■ DHSS&amp;PS</li> <li>■ Donegal Sexual Abuse &amp; Rape Crisis Centre</li> <li>■ Dove House</li> <li>■ Dove View Residential Home</li> <li>■ Dry Arch Family Centre</li> <li>■ DSD/VCU</li> <li>■ Earlham College, USA</li> <li>■ Early Years Strategic Alliance</li> <li>■ Early Years Team - WHSCT</li> <li>■ Eden Place Arts Centre- Pilots Row</li> <li>■ Falls Women's Centre</li> <li>■ Family Enrichment Centre Stranorlar</li> <li>■ Feeney Health Centre</li> <li>■ First Steps Women's Centre</li> <li>■ Focus on Family Coleraine</li> <li>■ Footprints Women's Centre</li> <li>■ Foyle Medical Centre</li> </ul> | <ul style="list-style-type: none"> <li>■ Foyle Women's Aid</li> <li>■ Foyle Women's Information Network</li> <li>■ Greenway Women's Centre</li> <li>■ Letterkenny CDP</li> <li>■ Letterkenny Women's Centre</li> <li>■ Limavady Health Centre</li> <li>■ Mac One Achievers</li> <li>■ Men's Action Network</li> <li>■ Magherafelt Women's Centre - Learning Lodge</li> <li>■ Mind Yourself</li> <li>■ Millbrae Surgery Carndonagh</li> <li>■ Moville Group Practice</li> <li>■ National Women's Council of Ireland</li> <li>■ NIACRO/INSPIRE project</li> <li>■ NICEM</li> <li>■ NI Open College Network</li> <li>■ Northern Ireland Council for Voluntary Action</li> <li>■ Northern Ireland Rural Women's Info Network</li> <li>■ Womens Information Northern Ireland</li> <li>■ North West Community Network</li> <li>■ North West Counselling Greysteel</li> <li>■ North West Marketing - SEP</li> <li>■ North West Regional College</li> <li>■ Rosemount Women's Group</li> <li>■ School Age Mothers Network</li> <li>■ Shankill Women's Centre</li> <li>■ Strabane &amp; Lifford Women's Centre</li> <li>■ Strathfoyle Community Association</li> <li>■ Strathfoyle Women's Centre</li> <li>■ Surestart (Edenballymore)</li> <li>■ The Early Years Organisation/ NIPPA</li> <li>■ Training for Women Network / TWN</li> <li>■ Verbal Arts Centre</li> <li>■ Waterside Health Centre</li> <li>■ Waterside Women's Centre</li> <li>■ WE&amp;LB (SAM's network)</li> <li>■ WH&amp;SCT Early Years Team</li> <li>■ Windsor Women's Centre</li> <li>■ Women's Centres' Live &amp; Learn Partnership</li> <li>■ Women's Regional Consortium</li> <li>■ Women's Resource Development Agency</li> <li>■ Women's Support Network - Women's Community Support Project (WCSP)</li> <li>■ Women'sTEC</li> </ul> |
|--|---|

# Workshops Seminars Highlights

EVENT	No	EVENT	No
■ <b>JANUARY</b>		■ <b>JULY</b>	
Live & Learn Meeting	6	Jobsearch/Mentoring Workshop (x 4)	72
Earlham College Visit	12	Alzheimers Society	4
		Family Mediation NI	5
■ <b>FEBRUARY</b>		■ <b>AUGUST</b>	
Team Building Workshop	11	Regional Meeting	5
Jobsearch/Mentoring Workshop (x2)	20	Jobsearch/Mentoring Workshop (x 5)	95
Letterkenny Multi-cultural Group Visit	28	The Learning Lodge Visit	7
FAB FEMMES			
Women's Group - Ballymoney	16	■ <b>SEPTEMBER</b>	
■ <b>MARCH</b>		NIACRO WCSP network	14
Jobsearch/Mentoring Workshop (x 4)	56	Jobsearch/Mentoring Workshop (x 4)	76
International Womens Day Tours x 4 days	120	NW Live & Learn Meeting	7
AGM	18	■ <b>OCTOBER</b>	
■ <b>APRIL</b>		Jobsearch/Mentoring Workshop (x 4)	72
Meeting - Mark Durkan MLA	12	SCIP/WCSP/INSPIRE/ NIACRO Presentation Day	22
NW Live & Learn Meeting	5	Atlas/Footprints/Greenway/Ballybeen Women's Community Relations	48
Jobsearch/Mentoring Workshop (x 3)	51	School Age Mother's Network	6
School Age Mother's Network Meeting	6		
School Age Mother's Annual Presentation	18	■ <b>NOVEMBER</b>	
■ <b>MAY</b>		Jobsearch/Mentoring Workshop (x 5)	90
Jobsearch/Mentoring Workshop (x 5)	90	NIACRO OCN Training x 3 days	33
■ <b>JUNE</b>		Women's Regional Consortium Meeting x 2	22
Jobsearch/Mentoring Workshop (x 4)	72	School Age Mothers (SAM's) Network Meeting	8
Mothers Voices	10	■ <b>DECEMBER</b>	
		Jobsearch/Mentoring Workshop (x 2)	32
		Mothers Voices	10

# Organisation Development

STAFF LEARNING & DEVELOPMENT		No. of staff
JANUARY	First Aid Refresher Training (British Red Cross)	3
FEBRUARY	Level 2 Award in Food Safety in Catering	3
	Appointed Persons First Aid	2
	Fundraising with Gift Aid seminar	1
	Positive - Team Building Day	11
MARCH	Nutrition Matters for the Early Years	1
	Gender on the Agenda for Europe Workshop	2
APRIL	Principled Negotiation Skills Workshop	1
	Keeping Adults Safe	1
MAY	Autism Awareness	3
	Child Protection	1
	Nurturing an Approach to Early Intervention & Prevention in the Early Years and Childcare Sectors	1
	General Disability Awareness Training	1
	Information session: Investors in People	1
	Santander Social Enterprise workshop	1
	Where now for Adult Learning in NI Conference	1
	Assembly Community Connect	1
JUNE	Deaf Awareness and Basic Sign Language	2
	Staff Fire Awareness & Extinguisher Training	9
	Care Ambassador Training with NISCC	1
SEPTEMBER	City & Guilds Level 2 Induction in Adult Social Care	1
	Impact Training	1
	Blossom and Berry Baby Yoga Training	1
	Horizon 2020 Seminar	1
	Investors in People - Strategic Planning	2
	DEL ESF 2014-2020 Workshop	1
	City & Guilds L3 Certificate in Assessing Vocational Achievement	1
	City & Guilds Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice	1
	Introduction to Community Relations Training	1
OCTOBER	Drugs & Alcohol Interventions Training	1
	Investors in People - Managing Performance	2
	Level 3 Facilitation Skills Training	1
NOVEMBER	Early Movers	3
	DEL ESF NEETS Youth Conference	1
	'Gulp or Sip' International Workshop with Health Improvement Drugs/Alcohol Team	1
	Investors in People - Effective Management	2
DECEMBER	Staff Fire Awareness & Extinguisher Training	6
	First Aid	1
	OCN Level 3 Working with Women Offenders	4

## WOMEN'S CENTRE

### GENERAL INFORMATION

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<b>Incorporated</b>	17 <sup>th</sup> November 1997
<b>Company Number</b>	NI 033263
<b>Charity Tax Reference</b>	XR 19291
<b>Trustees</b>	Una McNally (Chairperson) Joan Gallagher (Treasurer) Clionagh Boyle Geraldine Compton Lorna Porter
<b>Secretary</b>	Sharon McLaughlin
<b>Registered Office</b>	Beibhinn House 5 Guildhall Street Derry ~ Londonderry BT48 6BB
<b>Auditors</b>	Moore Stephens 21/23 Clarendon Street Derry ~ Londonderry BT48 7EP
<b>Bankers</b>	Bank of Ireland 15 Strand Road Derry ~ Londonderry



## **WOMEN'S CENTRE**

### **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WOMEN'S CENTRE**

We have audited the financial statements of Women's Centre for the year ended 31st December 2013 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and with the Statement of Recommended Practice "Accounting and Reporting by Charities".

This report is made solely to the Charity's Members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's Members those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and the Charity's Members as a body, for our audit work, for this report, or for the opinions we have formed.

#### **RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND AUDITORS**

As explained more fully in the Trustees' Responsibility Statement set out on page 3, the Charity's Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (United Kingdom and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors, including APB Ethical Standard - Provisions for Small Entities (Revised), in the circumstances set out in note 13 to the financial statements.

#### **SCOPE OF THE AUDIT OF THE FINANCIAL STATEMENTS**

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Trustees' Annual Report to identify inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

#### **OPINION ON THE FINANCIAL STATEMENTS**

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31st December 2013 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended; and
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been properly prepared in accordance with the Statement of Recommended Practice "Accounting and Reporting by Charities"; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

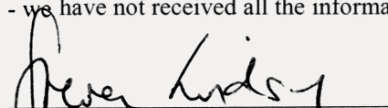
#### **OPINION ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006**

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

#### **MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.



Steven Lindsay

For and on behalf of

Moore Stephens

Chartered Accountants and Statutory Auditors

Date: 05/03/2014

21/23 Clarendon Street  
Derry~Londonderry  
BT48 7 EP

## WOMEN'S CENTRE

### STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME & EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 DECEMBER 2013

		Unrestricted Funds	Restricted Funds	Designated Funds	Total 2013	Total 2012
	Notes	£	£	£	£	£
<b>Incoming Resources</b>						
Charitable Activities		14,057	418,730	-	432,787	393,680
Other Incoming Resources		5,443	-	-	5,443	21,119
<b>Total Incoming Resources</b>	<b>2</b>	<u>19,500</u>	<u>418,730</u>	<u>-</u>	<u>438,230</u>	<u>414,799</u>
<b>Resources Expended</b>						
Costs directly attributable to charitable activities		9,961	385,391	17,149	412,501	399,052
Governance Costs		-	10,964	-	10,964	10,854
<b>Total Resources Expended</b>	<b>3</b>	<u>9,961</u>	<u>396,355</u>	<u>17,149</u>	<u>423,465</u>	<u>409,906</u>
<b>Net movement in funds</b>	<b>4</b>	9,539	22,375	(17,149)	14,765	4,893
<b>Balances brought forward at 1 January 2013</b>		51,852	54,247	635,141	741,240	736,347
<b>Balances carried forward at 31 December 2013</b>		<u>61,391</u>	<u>76,622</u>	<u>617,992</u>	<u>756,005</u>	<u>741,240</u>

All activities of the Charity are classified as ongoing.

The Charity has no recognised gains and losses other than the net incoming resources above and therefore no separate statement of total recognised gains and losses has been presented. There is no difference between the net incoming resources and net movement in funds, and their historical cost equivalents.

The notes on pages 8-14 form part of these financial statements and should be read in conjunction therewith.

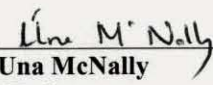
# WOMEN'S CENTRE

## BALANCE SHEET AS AT 31 DECEMBER 2013

	Notes	£	2013 £	£	2012 £
<b>Fixed Assets</b>					
Tangible assets	5		637,389		654,181
<b>Current Assets</b>					
Debtors	6	88,807		79,521	
Cash at Bank and in Hand		34,009		48,300	
			122,816	127,821	
<b>Creditors: amounts falling due within one year</b>	7	(4,200)		(40,762)	
<b>Net current assets</b>			118,616		87,059
<b>Total Assets Less Current Liabilities</b>			756,005		741,240
<b>Reserves</b>					
Unrestricted Funds	14		61,391		51,852
Restricted Funds	15		76,622		54,247
Designated Funds	16		617,992		635,141
			756,005		741,240

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Trustees and signed on their behalf by:

  
Una McNally  
Chairperson

  
Joan Gallagher  
Trustee

Date:

Company No. NI 033263

Charity Reference No. XR 19291

The notes on pages 8-14 form part of these financial statements and should be read in conjunction therewith.

## WOMEN'S CENTRE

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2013

#### 2. Incoming Resources

	Unrestricted Funds	Restricted Funds	Designated Funds	Total 2013	Total 2012
	£	£	£	£	£
<i>(a) Charitable Activities</i>					
Derry City Council	-	16,785	-	16,785	16,688
DSD - VCU	-	80,716	-	80,716	105,596
Big Lottery – Live & Learn	-	10,723	-	10,723	12,850
DSD – Regional Support	-	37,743	-	37,743	27,544
DEL - Prosper	-	140,369	-	140,369	117,997
BBC Children In Need	-	23,792	-	23,792	34,938
BFS	-	55,367	-	55,367	42,082
BCPP	-	4,770	-	4,770	-
Training for Women Network	-	10,670	-	10,670	-
Children's Fund (DHSS & PS)	-	2,000	-	2,000	-
WELB – SAM'S	-	568	-	568	-
LAEP	-	-	-	-	7,745
Courses & Craft	13,057	-	-	13,057	11,535
Course Support	1,000	-	-	1,000	14,765
	<u>14,057</u>	<u>383,503</u>	<u>-</u>	<u>397,560</u>	<u>391,740</u>
Income deferred	-	-	-	-	(1,612)
Deferred income released (note 15)	-	35,227	-	35,227	3,552
	<u>14,057</u>	<u>418,730</u>	<u>-</u>	<u>432,787</u>	<u>393,680</u>
<i>(b) Other Incoming Resources</i>					
WISER NI	-	-	-	-	10,480
Donations	5,407	-	-	5,407	10,598
Interest	36	-	-	36	41
	<u>5,443</u>	<u>-</u>	<u>-</u>	<u>5,443</u>	<u>21,119</u>
<b>Total Incoming Resources</b>	<u><b>19,500</b></u>	<u><b>418,730</b></u>	<u><b>-</b></u>	<u><b>438,230</b></u>	<u><b>414,799</b></u>



# **WOMEN'S CENTRE**

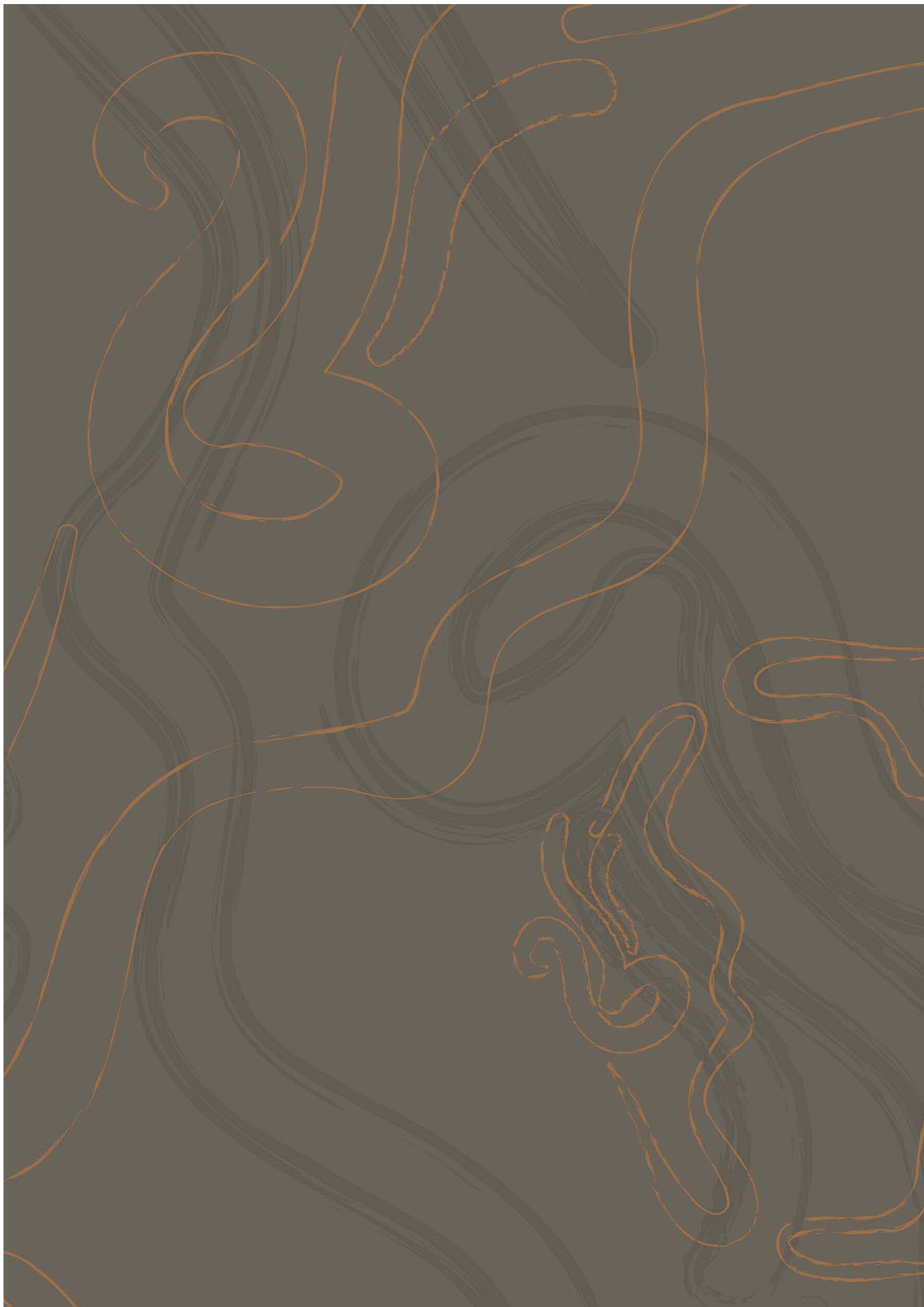
## **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2013**

### **3. Resources Expended**

	Unrestricted Funds	Restricted Funds	Designated Funds	Total 2013	Total 2012
	£	£	£	£	£
<i>(a) Costs of Charitable Activities</i>					
Salaries and wages	-	236,842	-	236,842	215,541
Courses and accreditation fees	9,550	-	-	9,550	4,075
Travel	-	2,233	-	2,233	2,973
Computer requisites	-	1,993	-	1,993	719
Facilitation and evaluation	-	41,662	-	41,662	47,744
Postage and stationery	-	8,583	-	8,583	10,871
Subscriptions and membership	-	1,715	-	1,715	2,381
Telephone	-	5,040	-	5,040	4,024
Heat & Light	-	12,051	-	12,051	11,794
Repairs and maintenance	-	12,164	-	12,164	13,994
Water rates	-	(200)	-	(200)	1,042
Equipment rental	-	3,020	-	3,020	3,080
Consumables	-	15,619	-	15,619	17,924
Advertising, marketing and publicity	-	3,977	-	3,977	1,511
Cleaning	-	163	-	163	70
Project expenses	-	30,123	-	30,122	31,914
Bank interest and charges	-	1,220	-	1,220	1,282
Sundry expenses	411	1,859	-	2,270	2,568
Depreciation	-	7,327	17,149	24,476	25,545
	<u>9,961</u>	<u>385,391</u>	<u>17,149</u>	<u>412,501</u>	<u>399,052</u>
<i>(b) Governance Costs</i>					
Audit fees	-	4,200	-	4,200	4,200
Insurance	-	6,764	-	6,764	6,654
	<u>-</u>	<u>10,964</u>	<u>-</u>	<u>10,964</u>	<u>10,854</u>
<b>Total Resources Expended</b>	<u><b>9,961</b></u>	<u><b>396,355</b></u>	<u><b>17,149</b></u>	<u><b>423,465</b></u>	<u><b>409,906</b></u>

# Notes





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**web:** [www.thewomenscentre.co.uk](http://www.thewomenscentre.co.uk)

