2016

Annual Report



Women's Centre Derry

ACCESS & EMPOWERMENT



Women hold up half the sky



Theresa Kelly

Acknowledgement

At our Annual General Meeting in March 2016 Women's Centre Derry acknowledged the sad passing of Theresa Kelly, our former colleague. Theresa was a key contributor to the development of the Women's Centre Derry. When times were tough and resources were scarce in the City Theresa was proactive and to the forefront in developing the Centre and establishing a strong women's sector in region. Theresa worked tirelessly for women's equality and education.

Contents

Our Vision / Mission Statement	
Ward Distribution	
Board of Directors / Staff / Tutors / Volunteers / Placements	
Centre Overview	
Organisation Development	
Womens Regional Consortium	
Case Stories	
Outputs / Qualifications	
Participation / Highlights 2016	



























OUR VISION

ACCESS EMPOWERMENT ENABLEMENT

We are a safe welcoming space for women and women's organisations in the North West, to enable learning, to fulfil community potential, to make connections and to expand our horizons. We have a feminist model of delivery and a dynamic organisation, challenging inequality, increasing awareness, supporting women's life choices, providing a wide range of programmes and quality on-site childcare. The Women's Centre is recognised and connected locally, regionally and globally, giving women a voice and a choice.

OUR MISSION

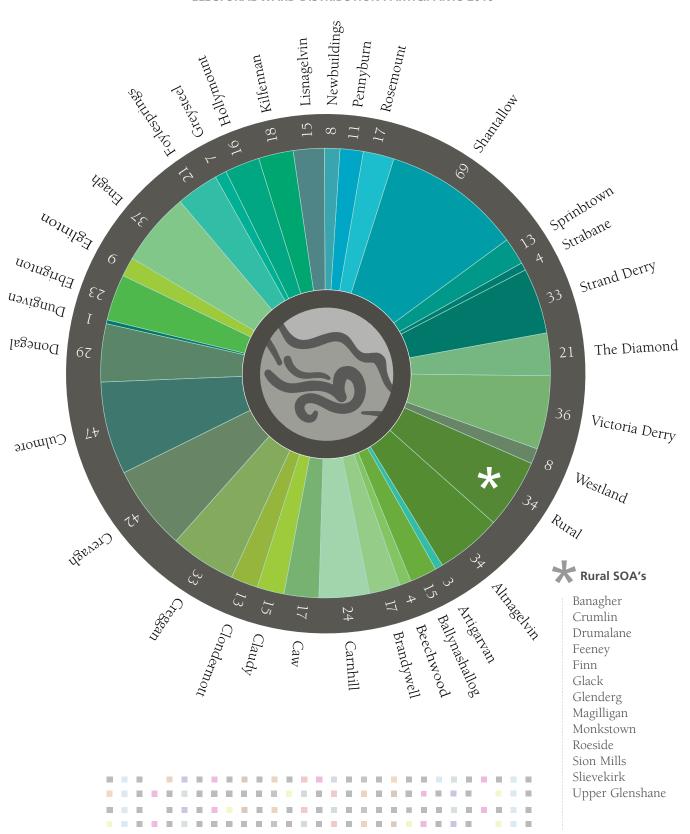
Our Mission is to promote women's equality and access to education, employment, social and economic life. We do this by

- Developing and providing opportunities in response to women's aspirations.
- Organising programmes to provide access and enablement taking account of women's lives and choices, with regard to timing, class-size and using a holistic support model.
- Addressing specific barriers women face,
- Providing access to high quality on-site childcare focussed on the needs of the child.
- Providing information, guidance and signposting services.
- Supporting the development of women's groups and support organisations delivering programmes with a focus on enabling women who live in disadvantaged communities who face multiple barriers to participation.
- Striving for financial sustainability through our social economy programme.
- Advocating for and being a voice for women from disadvantaged communities by engaging in regional forums and in partnerships, locally, regionally and globally.

Participants 2016

Women's Centre Derry targets and supports women and children from communities throughout the Derry & Strabane District Council area - Urban & Rural.

ELECTORAL WARD DISTRIBUTION PARTICIPANTS 2016



irector's & Staff

Board of Directors

Chairperson Una Mc Nally

Treasurer Joan Gallagher

Director Clionagh Boyle

Director Geraldine Compton

> Director Lorna Porter

Director Kathy Colhoun

Company Secretary Sharon McLaughlin

Board of Directors





















Staff

Director Margaret Logue

Finance Administration Co-ordinator Sharon McLaughlin / Ruth Andrews

> Project Organiser Dee Wykes

Project/Admin Worker Rayna Downey

Employment Projects Co-ordinator Danielle Keenan

> Crèche Co-ordinator Joanne Karran

Deputy Crèche Co-ordinator Cathy Kelly

> Childcare Team Ann Quigley Louise McMonagle Gemma Smyth Orla Anderson Ena Gormley

Drop In Organiser Carole Mailey

Child at the Centre Co-ordinator Catherine Barr

Regional Outreach Development Worker Donna McAnenny Breidge McPherson Mary Deery

> IT Technician Denise Hutton

Learners Admin Assistant Christina Hamilton

Volunteers

Margherita Manconi Asma Ben Abdallah Ep Ataoui Dina Gomaa

Tutors

Catherine Boyle Grainne Bradley Leann Connolly Michele Cunningham Elaine Duffy Julie Harkin Tracy Harrison Angela Hegarty Marie Hone Gabrielle Laidler Doreen Laird Rose Logue Breidge McPherson Thejesveni Rudraprasad Yvonne Strawbridge Marina Sweeney Melissa Wall Glenda McGlone Caoimhe Harte Oonagh McGilloway Denise McCrory Lorna Quinn Margaret Chapman Sharon Laird Caroline Birt Audrey O'Sullivan

Placements Trainees

Hannah Doherty (St Mary's Secondary School)

Staff











Christina























Overview 2016

Women's empowerment through access to education, training skills and support was at the core of our work in 2016. PROSPER 2 our main programme provided women with new skills, training opportunities, work experience and qualifications. The project engaged with women who are; unemployed, economically inactive and far from the labour market.

Delivered at Women's Centre Derry and Waterside Women's Centre the activities focus on providing training, skills and qualifications for women across four employment related areas;

- IT/Digital
- Administration/Finance
- Care
- Creative Industries

In 2016 qualifications accessed included:

- English for Work (C&G)
- Maths for Work (C&G)
- Adult Social Care (C&G)
- Book-keeping & Accounts (C&G)
- Nail Art & Make Up Skills (OCNNI)
- Progression to Employment (OCNNI)
- Hair Styling Skills (OCNNI)
- Substance Misuse Awareness (OCNNI)
- Online Computer Basics (C&G)
- Introduction to Childcare for Work (OCNNI)
- Website Development (OCNNI)
- HTML & CSS Computer Coding (OCNNI)
- ICT Word & Spreadsheets (OCNNI)
- Fashion Garment Making (C&G)

In 2017 the PROSPER 2 project will continue to offer a full range of programmes and support. In addition we will introduce (2) new qualifications:

- Up-Cycling Craft Skills (OCNNI)
- Introduction to Counselling (OCNNI)

90 participants accessed work sampling opportunities with organisations including the British Red Cross, Lloyds Pharmacy, Older People North West, Make-up Pro Store, Gas Yard, IEB Software, Foyle Women's Aid, British Heart Foundation, St Vincent De Paul, Foyle Hospice and Rainbow Child & Family Centre. The project activities are supported by our on-site childcare provision. This is an essential pathway to enable access to education and training for women with young children. In addition to childcare services a range of support activities was delivered. These include 1-1 counselling services, job support services and listening ear services, information and signposting about progression opportunities and individual support to address personal barriers. In November the ESF project and the organisation underwent our first formal ETI inspection. The result was a great statement for the Centre and our capacity to continually improve and deliver for the participants. The report can be accessed online at http://etini.nics.gov.uk/evalwritten

PROSPER 2 is funded by DfE/ESF and DfC.

In 2016 the Child at the Centre (CATC) programme supported young mothers under 18 and babies in the 0-4 age group. Activities were delivered in safe, happy and secure spaces providing a good start for children in their very early years. The project's aim is to improve the quality of the relationship between young mums and their children, to improve the health of young mums and their children and to reduce the feelings of isolation experienced by young mums. The CATC programme offers vital support for parents and babies in the early months and years which are key for them if they are to have a more equal chance to reach their full potential and excel as individuals.

PROSPER 2 - 2016 -2017 Year (2)	Outcomes / Achievements
Number of participants engaged (208 places)	181
Number of skills & qualifications achieved (est)	161
Number progressing to further education/training	82
Work sampling opportunities	90
Jobs Gained (to date)	54

Overview 2016

Through this programme the Centre works in partnership with the Education Authority (EA) Western Region to deliver a School Age Mothers (SAM's) project. The young mothers engage in a peer support and personal empowerment programme which addresses self-care and improving their personal strengths. The project encourages the children to build positive expectations for their future lives - and increases emotional wellbeing, selfesteem and confidence.

The **CATC** programme activities encourage young mothers to increase personal, practical and communications skills thereby making a real and lasting difference in their lives. We know from feedback and evaluation that the project was successful in building self-esteem, reducing feelings of isolation and promoting social inclusion among young mothers and families. A listening ear service ensures access to support and information to empower and encourage. The **CATC** programme has built an excellent reputation and works to support referrals from health care professionals, community health teams and social agencies. Many of the mothers maintain connections with the Women Centre through the programme. Thanks to **BBC Children in Need** for supporting the **CATC** programme this year.

In 2016 we delivered (3) Health Awareness Promotes Inclusion (HAPI) programmes. Working in partnership with Bradleys Pharmacy providing support and information for mothers, babies and their families in relation to their health and wellbeing. The programme addressed topics like healthy eating, mental health awareness, stress and relaxation, health and safety in the home, emergency first aid, financial awareness, sleep deprivation and dental health awareness.

The **HAPI** programme also provides women with information about the services available in local communities. This includes community organisations, statutory organisations and local pharmacies. A Listening ear service runs alongside the activities to support women throughout the **HAPI** programme. Women also have a chance to share their experiences, build confidence and exchange practical tips for looking after their own and their family's health. Thanks to the Community Development & Health Network- BCCP for their support to deliver this programme.

This year a new **DEE** project is delivering a programme of information and support for learners to progress to higher level qualifications and learning. We delivered (6) ACHIEVE network events in 2016 and have a few more planned for 2017. Women came along to the Women's Centre for an open informal session of information and encouragement. The aim is to progress their education opportunities either by enrolling here at the Centre or at the local FE College. To date, (66) participants have been recruited on to Level (2) and above qualifications. The ACHIEVE network is delivered on the last Friday of the month. We continued to work in partnership with the NWRC Inspire programme and with the Red Cross to encourage progression. Thanks to the Awards for All -Big Lottery Fund for the support for the ACHIEVE network and the **DEE** activities.

Traveller Women's Development- In 2016 the Women's Centre in partnership with the Traveller Action Group, Western Trust facilitated (2) groups of Traveller Women to enable engagement and activity to support their needs. This work has been fruitful and exciting. As we begin 2017 the groups are still meeting, accessing information and support. A number of the Traveller women have engaged in the DC&SDC Community Planning processes, making their voices heard and getting their issues on the agenda. Thanks to the WH&SCT-Traveller Action **Group** for their support for the programme in 2016

Creche - Over the past year we have welcomed 103 new families into the crèche. We have had two students with us on placement Christina Young from N.W.R.C and Amy Mc Cracken from Rutledge.

We had our Western Health and Social Care Trust formal inspection in January 2016. All the required criteria to meet the minimum standards has been implemented. As a result of an inspection recommendation we have improved our crèche services by carrying out pre visits with parents and their children before the first day of crèche. We have also introduced a crèche newsletter for parents.

Joanne, the Crèche Co-ordinator also achieved her Level 5 Diploma in Leadership and Management in

In July Cathy Kelly began employment with us as Deputy Creche Co Coordinator through funding made available through the Pathway Fund. We had a number of visits from our Early Years Advisor Marie Wilson to help enable us to introduce the **2+ project** successfully into the setting. Thanks to funding support from the DfC/Women's Centres' Childcare Fund WCCF. Thanks also to DE/ Pathway Fund -Early Years - the organisations for young children for the support to introduce the new 2+ programme.

Overview 2016

The staff and volunteers who meet and greet everyone at the **Reception/Drop In** are the people who create your first impression of the Women's Centre. Your welcome will be a big factor in whether or not you join us and begin to participate in an activity. A cup of tea will be on offer from Carole and maybe a chance to meet some new people. Many thanks to the Reception/Drop In team, staff and volunteers for keeping a multiple of activities running smoothly and still managing the warm welcomes in 2016.

and finally

The Annual General Report is an opportunity to acknowledge all the staff and volunteers who contributed to Women's Centre Derry's work in 2016. This dedicated team is at the helm in making the Centre a vibrant, comfortable and safe learning space. We provided a high level of service and a broad programme of education, training and support activities this year. We made a difference and had a significant impact on the lives of many women, children, families and communities. Thanks to all the staff, tutors, placements and volunteers for their dedication and commitment.

Special thanks as well to the Women's Centre's dedicated Board of Directors. The smooth direction and strategic management of the Centre would not be possible without their contribution and commitment. The Directors give of their time and skills as volunteers on a regular basis. Many thanks for all the leadership, encouragement and support.

Most important, a very big thanks you to all the women and families who used the Centre in 2016. Your presence, participation and contribution create the empowering and enabling environment we value so much.

Acknowledgement and many thanks to our funders and partners - their on-going support is key to the sustainability of the work - making a real difference in the lives of people and communities. We look forward to sustaining and improving Women's Centre Derry in 2017.

Special Acknowledgement and thanks to our 2016 funders.

- Department for Communities (DfC/VCU)
- Derry City & Strabane District Council
- Department for the Economy (DfE)
- European Social Fund (ESF)
- BBC Children In Need
- Awards for All Big Lottery Fund
- Halifax Foundation
- CDHN- Building the Community Pharmacy Project (BCPP)
- Early Years the organisation for young children Pathway Fund
- WH&SCT

In November 2016 the ESF project and the organisation underwent a formal ETI inspection. The result was a great statement for the Centre and our capacity to continually improve and deliver for the participants. Well done to everyone for making this possible. See below for a quote from the report and the overall findings of the inspection: http://etini.nics.gov.uk/evalwritten

PROSPER 2 is delivered at the Women's Centre, Derry and the Waterside Women's Centre.

The project activities are supported by on-site childcare provision which is an essential part of the project as it enables access to the programmes for women with young children. Participants also have access to a range of personal support measures including counselling services, job search activities and where appropriate development of literacy, numeracy and information technology skills while on the programme.

OVERALL INSPECTION FINDINGS OVERALL EFFECTIVENESS High level of capacity for sustained improvement Very Good **OUTCOMES FOR PARTICIPANTS** Very Good PROVISION FOR LEARNING AND DEVELOPMENT **LEADERSHIP & MANAGEMENT** Very Good

Organisation Development

ORGANISATIO	RGANISATION & STAFF DEVELOPMENT 2016		
JANUARY	Social Innovation Workshop Digital Marketing	1	
	Section 75 Screening	1	
FEBRUARY	Social Policy Training	15	
	Food Hygiene	2	
FEB/MARCH	First Aid Training / Paediatric First Aid	6	
MARCH	Derry City & STrabane District Council Equality Group	1	
	Child Protection Training	2	
	Investors In People	1	
APRIL	Section 75 Awareness Screening	2	
MAY	Self Evaluation & Quality Improvement Workshop	1	
	Suicide Awareness Training	16	
JUNE	Finance for Managers - Inspiring Good Practise Forum	1	
SEPTEMBER	Level 2 Food Safety & Hygiene for Catering	1	
	Breast Awareness Workshop	11	
	Traveller Awareness Training	1	
OCTOBER	Cook It	1	
NOVEMBER	Child Protection Training	1	
	Supporting Children Learning English as a second Language	2	



WISER (NI) is a community interest company (CIC) set up to develop social enterprise in women's innovation, skills, education & research. In 2016 WISER continued to develop using a model of sustainability to provide programmes and services.

The CBCAB L4 Diploma in Therapeutic Counselling was delivered and a number of L2 and L3 programmes. WISER also delivered recreational and support programmes. WISER supports access to counselling and support services by partnering with other organisations and agencies to deliver these services. In 2016 the project worked with community based organisations throughout the North West enabling access for people to get support through 1-1 counselling services within their local communities. WISER also supported childcare services.

Women's Regional Consortium

Women's Centre Derry has been active this year as a partner organisation in the Women's Regional Consortium. As part of the consortium we provided specialist infrastructure support, facilitated consultation focus groups, contributed to consultation responses and supported sustainability in organisations delivering services for women living in disadvantaged and rurally isolated communities.

We contributed to gender relevant policy, research, advocacy, and engagement on behalf of women. Throughout 2016 we facilitated focus groups on government consultations, made written responses and contributed to reports. (see table opposite page)

Women's Centre Derry collected information and stats to support the Women's Centre's Childcare Fund (WCCF) and worked with other Consortium partners as advocates to sustain the childcare services at the women's centres throughout the region.

We have been actively supporting women who live in disadvantaged communities through engagement and advocacy activities, ensuring that women's voices have been heard in shaping local policy. For example, the Consortium has contributed to the local Community Planning processes. A comprehensive community plan is being rolled out by the Derry City and Strabane District Council areas. To ensure that the voices of women living in disadvantaged and rural areas are heard and articulated we engaged in the processes to develop the locality groups.

As part of this, in October 2016 we began a process of actively engaging with local Traveller women from (2) communities in the City. Both areas are within marginalized, disadvantaged communities. This Consortium intervention has meant that the community planning processes have incorporated the needs of the Traveller community into their plans. For example, the particular issue of the Ballyarnett Community Centre has been voiced by the women as a need. A wide range of support agencies WRC, WHSCT, GSAP, Outer NW Neighbourhood Renewal, SDLP, Sinn Fein, DSDC, Surestart, met in November 2016, with one Agenda item "Ballyarnett Community Centre". The Consortium was represented along with a number of the Traveller women and their children.

This development supported the women to voice their views and opinions about this critical issue.

The Consortium partners continue to work together to link government and statutory agencies and women in disadvantaged and rural areas including groups, centres and organisations delivering essential frontline services, advice and support. The consortium ensures that there is a continuous two way flow of information between government and the women's sector. We ensure that women's centres, organisations and groups are made aware of consultations, government planning and policy implementation and in turn ascertains the views, needs and aspirations of women. Special acknowledgement to Catherine and Rosie at Foyle Women's Information Network (FWIN).

The Consortium partners

- Training for Women Network (TWN)
- **Women's Resource and Development** Agency (WRDA)
- Women's Support Network (WSN)
- **Northern Ireland's Rural Women's** Network (NIRWN)
- Women's TEC
- Women's Centre Derry (WCD)
- Foyle Women's Information Network (FWIN)

(see tables on opposite page for a list of Consortium consultation responses and research in 2016)

Thanks to our women's sector partners listed above and to DfC/VCU & DEARA for their support in 2016 through the Regional Infrastructure **Support Programme**



Women's Regional Consortium

Consultation Responses & Research 2016

	Consultation/Responses Research Reports	Weblinks
Department of Justice (briefing paper)	'Domestic Abuse Offence and Domestic Violence Disclosure Scheme - a Consultation'	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Briefing%20-%20DOJ%20domestic%20abuse%203%2016%20%28002%29.pdf
Northern Ireland Executive	Response to Draft Programme for Government -a consultation	http://www.womensregionalconsortiumni.org.uk/sites/default/files/final%20pfg%20response%2012.16i.pdf
Northern Ireland Executive	WRDA response to Draft Programme for Government - a consultation	http://www.womensregionalconsortiumni.org.uk/sites/default/files/WRDA %20response%20to%20PfG%20consultation%20Dec%202016.pdf
Northern Ireland Executive	A profile of older people in Northern Ireland' and 'Gender Equality Statistics' annual publications - a consultation	http://www.wrda.net/Documents/TEO%20gender%20equality%20statistics%20update.pdf
Department for Communities	A consultation paper on proposals for the provision of strategic support to the voluntary and community sector in Northern Ireland 2017- 2021'	http://www.womensregionalconsortiumni.org.uk/sites/default/files/final%20dfc%20VCS%20support%20response%2010.16.pdf
Department of Justice	Voluntary, Community and Social Enterprise Funding Model: Consultation Document	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Sent% 20doj%20final%2016%209.pdf
Northern Ireland Executive	WRDA Response to Draft Programme for Government	http://www.wrda.net/Documents/WRDA%20Response%20to%20Programme %20for%20Government%202016.pdf
Northern Ireland Executive	NIRWN Draft Programme for Government Framework 2016-21- a consultation	http://www.womensregionalconsortiumni.org.uk/sites/default/files/NIRWN% 20Response%20to%20PfG%20Consultation%20July%202016%20FINAL.pdf
Northern Ireland Executive	Draft Programme for Government Framework 2016-21	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Final% 20pfg%20response%207%2016.pdf
Department of Justice	Domestic Abuse Offence and Domestic Violence Disclosure Scheme – a Consultation	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Final% 20DOJ%20d%20%20abuse%204%2016.pdf
Northern Ireland Housing Executive	Domestic Abuse Offence and Domestic Violence Disclosure Scheme – a Consultation	http://www.womensregionalconsortiumni.org.uk/sites/default/files/NIRWN %20Response%20Revised%20Rural%20Housing%20Policy.pdf
Department of Agriculture and Rural Development	Response to adopting online as primary chanel of communicating & transacting between DARD & customers	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Briefing _paper/NIRWN1%20Response%20to%20Consultation%20on%20Adopting %20Online%20as%20primary%20method%20of%20communicating.pdf
Department for Social Development	Response to DSD's consultation on its review of the private rented housing sector	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Final% 20paper%20sent%20C%20%208%202%2016.pdf
Research Towards a New Common Chapter	To consider the value of the initiative and interest in continuing it	http://www.womensregionalconsortiumni.org.uk/sites/default/files/Towards %20a%20New%20Common%20Chapter%20Evaluators%20Report.pdf
Research 'Impact on Women's mental Health'	Austerity and Women's Mental Health: Women's Perspectives	http://www.womensregionalconsortiumni.org.uk/sites/default/files/final%20austerity%20%2B%20mental%20health%2016iv.pdf
Research 'The Austerity Agenda The Economic Policy of the NI Executive'	Women at the Cutting Edge: The Impact of Spending Cuts on Women's Community & Voluntary Organisations in NI	http://wrda.net/Documents/WRDA_CuttingEdgeA4_v4_spreads.pdf
Research 'Women Only Services'	To highlight the need for and benefits of women only services	http://www.womensregionalconsortiumni.org.uk/sites/default/files/WRDA_ WomenOnlyServices_web.pdf
Research 'Community Planning'	Women Speak Out on Community Planning	http://www.womensregionalconsortiumni.org.uk/sites/default/files/WRDA _PlanningReport%20Final_0.pdf
Research 'Community Planning'	Perceptions of Unmet Demand for Community - based Women's Education and Training.	http://www.womensregionalconsortiumni.org.uk/sites/default/files/FINAL %20e%28t%20paper%205%2016iv.pdf

Sandra

One day Sandra was walking past the Women's Centre in Guildhall Street and saw the word "women" and thought. "That's just what I need"

As she was interested in Adult Health and Social Care Sandra enrolled on the PROSPER 2 (ESF) programme and decided to embark on this course and another one on Understanding Substance Misuse.

'I felt that I wanted to support people who couldn't do things on their own'

П

After these courses and after gaining her Level 1 qualifications Sandra progressed on to complete a qualification at Level 2-Safeguarding Vulnerable Adults. One of the main reasons that the Women's Centre was able to accommodate Sandra's needs was the access to on-site childcare. An on-site crèche was available for her (3) young children while Sandra worked hard at her education.

"Access to childcare gave me the opportunity to concentrate and do the study to the best of my ability. The children looked forward to going to the crèche because they met other children. It was brilliant. The children learnt a lot there too"

The courses helped Sandra to build up her confidence. She started to apply for jobs and was successful in getting the kind of job she wanted as a support

"I now work with people who have learning difficulties and older people. This has given me back my confidence. I know now I am going in the right direction"

Sandra knew, after completing the PROSPER 2 project and then progressing to the L2 Safeguarding unit that she had the skills to support people properly and give them the care they need and deserve. Part of the PROSPER 2 programme was a job experience placement with the Red Cross and this added significantly to Sandra's skills and experience.

"Putting on the Red Cross uniform helped me to feel I am doing something good for others" As a result, Sandra's life has changed tremendously;

"In the time I had my babies I was at home and became depressed. I was not myself staying at home and not working. But right now, I think I am a fulfilled woman because I am working and my kids are now in school. I would encourage anyone who thinks they would like to study or work to visit the Women's Centre Derry and sign up for a course that might take you in the direction you want to achieve. It doesn't have to be full time work or study. You can definitely make a difference to your own life and those you come into contact with by starting to do something that will build up your confidence first, and get you started"

PROSPER 2 ESF

Thankyou

"I am delighted to have come as far as I have..."

Hi all, I just wanted to say Thank You to all the staff at the Women's Centre for helping me complete my courses level 1 and 2 Book Keeping and Accounts. And also a big Thank You to the crèche staff Joanne and Ann for helping me in preparation for my recent interview. After 6 years of being out of work I am delighted to have been offered a position in accounts admin in a local out of schools club. Also thank you for holding the C.V building Workshop, this also really helped.

I am delighted to have come as far as I have in the past few months and I couldn't have done it without you.

Sincerely Charlene Metcalfe

Course Audit 2016

COURSE	Places	Jan-Mar 2016	Apr-Jun 2016	Jul-Aug 2016	Sep-Dec 2016
SCIPE (SAMS)	20	8	8	-	4
HEALTHY HOMES	16	-		16	
TWISTER BABIES	18		-	18	-
CATC (BABY MASSAGE) CATC (JO JINGLES)	6 47	- 16	- 16		6 15
CATC (30 SINGLES) CATC BABY REFLEXOLOGY	11		7		4
LISTENING EAR - CATC	23	9	7	3	4
SENSORY PLAYTIME	38	14	8		16
STAY AND PLAY	10		24		10
TWISTER BABIES ENGLISH SKILLS (SOL)	21 8		21		8
MULTICULTURAL CRAFTING ENGLISH	139	19	40	40	40
ACHIEVE NETWORK	58		23	13	22
L4 DIPLOMA IN COUNSELLING (year 2)	25	10	10		5
L2 ESSENTIAL SKILLS LITERACY	4				4
L2 ESSENTIAL SKILLS NUMERACY	2 10	10			2
Red Cross re-connect programme POSITIVE PULSE (HAPI)	37	10	13	12	12
L2 Certificate ADULT SOCIAL CARE	8		13	12	8
INSPIRE progression programme	21		21		
Substance Misuse Awareness	32	16	8	8	
1-1 SUPPORT	24	9	9		6
ADMIN SKILLS FOR WORK ADULT SOCIAL CARE	7 24	14			7 10
COMPUTER CODING - WEB DESIGN - HTML &CSS	24	14			10
CV BUILD & APPLY FOR WORK	31	23	4		4
ENGLISH FOR WORK	33	13	6	6	8
ENGLISH SKILLS	4	4			
ENTRY LEVEL ENGLISH	8 12				8
FASHION & PATTERN CUTTING GARMENT CONSTRUCTION SKILLS	25	6 12	6		13
HAIR UP STYLING	20		11		9
ICT WORD & SPREADSHEETS	9				9
INTRO TO COUNSELLING	9	9			
INTRO TO WORKING IN CHILDCARE	4	4			
AWARD IN BOOK KEEPING & ACCOUNTS MATHS FOR WORK	26 24	8	8 7		10 9
NAIL ART MAKE UP SKILLS	102	41	25	11	25
Office I.T (Word)	6	6			
ONLINE COMPUTER BASICS	8	8			
STUDY CLUB	4	3			1
WATERSIDE HAIR UP STYLING WATERSIDE NAIL ART & MAKE UP SKILLS	11 15	8			11 7
WORK EXPERIENCE PROSPER 2	53	21	15		17
BALLYARNETT TRAVELLER WOMEN	4				4
BALLYMAGROARTY TRAVELLER WOMEN	8				8
L2 CONTEMPORARY GARMENT UNIT	10		10		
L2 CPCAB AWARD IN EFFECTIVE LISTENING SKILLS	10 10		10 10		
HOLIDAY ITALIAN L2 AWARD IN BOOK KEEPING & ACCOUNTS	20	10	10		
L2 MAKE-UP UNIT	21	10	21		
L2 SAFEGUARDING UNIT	24	12	12		
L3 AWARD IN BOOK KEEPING & ACCOUNTS	14	7	7		
SEW & SEW	13	5	4		4
L4 DIPLOMA IN COUNSELLING (year 1)	18 1190	9 352	9 366	127	345
	1190	332	300	127	545
		x 12 wks	x 12 wks	x 8 wks	x 13 wks
		Qtr 1	Qtr 2	Qtr 3	Qtr 4
		4,224	4,392	1,016	4,485
		TO	TAL 14,117	places	

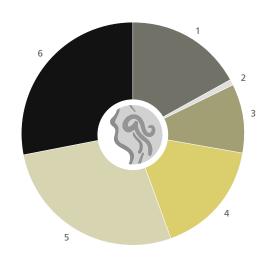
Outputs

OVERALL CENTRE PROVISION 2016 (places)

1. 2	Courses and Projects	14,117 855
	Seminars/Exhibitions/Workshops	000
3.	Childcare Places	8,289
4.	TelephoneVisits/Information/Referral	13,938
5.	Website visits (*1)	22,800
6.	Jobs Board visits (*2)	23,239

TOTAL	83,238
IUIAL	03,230

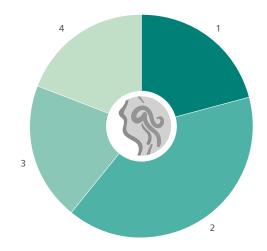
¹ www.thewomenscentre.co.uk



CHILDCARE PROVISION 2016 (places)

1.	January - March	1,728
2.	April - September	3,320
3.	October - December	1,661
4.	Other (CATC 4 quarters)	1,580

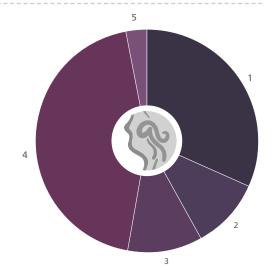
TOTAL	8 289



RECEPTION AUDIT 2016

1.	Telephone	4,433
2.	Text Messages	1,424
3.	Visits	1,517
4.	Drop in	6,155
5.	Facebook Messages	409

TOTAL	12 029



² www.getajobinderry.com

Qualifications Achieved 2016

COURSE / SUBJECT QUALIFICATION		BER	QCF Level				
	QUALIFICATION GAINED	NUM	Е	1	2	3	4
COMPUTER CODING – WEB DESIGN	OCNNI Award - Intro to HTML & CSS	8		8			
OFFICE IT – (WORD)	OCNNI L1 Award in Vocational Skills	6		6			
ONLINE COMPUTER BASICS	C&G Start IT (ITQ) Entry Award in Online Basics	7		7			
CV BUILD & APPLY FOR WORK	OCNNI Award in Progression to Employment	16		16			
CV BUILD & APPLY FOR WORK	OCNNI Award in Progression to Employment	7		7			
SPEAKING & LISTENING IN ENGLISH (sol)	NOCN Award Skills for Employment Training & Pers Dev	4	4				
ENGLISH FOR WORK	C&G Certificate in Essential Skills Adult Literacy	4	1	3			
ENGLISH FOR WORK	C&G Certificate in Essential Skills Adult Literacy	3	2	1			
ENGLISH FOR WORK	C&G Certificate in Essential Skills Adult Literacy	5	1	4			
MATHS FOR WORK	C&G Certificate in Essential Skills Application of Number	8	5	3			
MATHS FOR WORK	C&G Certificate in Essential Skills Application of Number	5	5				
LEVEL 2 MATHS	C&G L2 Certificate in Essential Skills Application of Number	2			2		
LEVEL 2 MATHS	C&G L2 Certificate in Essential Skills Application of Number	2			2		
ADULT SOCIAL CARE	C&G L1 Award in Preparing to Work in Adult Social Care	13		13			
SAFEGUARDING UNIT (Adult Social Care)	OCNNI L2 Award in Vocational Skills	10			10		
SUBSTANCE MISUSE AWARENESS	OCNNI L1 Award in Substance Misuse Awareness	8		8			
SUBSTANCE MISUSE AWARENESS	OCNNI L1 Award in Substance Misuse Awareness	6		6			
INTRO TO COUNSELLING	OCNNI L1 Award in Vocational Skills	9		9			
EFFECTIVE LISTENING SKILLS	CPCAB Level 2 Award in Effective Listening Skills	8			8		
DIPLOMA IN COUNSELLING LEVEL 4 Year 2	CPCAB Diploma in Therapeutic Counselling (TCL4)	10					10
DIPLOMA IN COUNSELLING LEVEL 4 Year 1	CPCAB Certificate Yr 1	7					7
INTRO TO WORKING IN CHILDCARE	OCNNI L1 Award in Vocational Skills	4		4			
GARMENT CONSTRUCTION SKILLS	NOCN L1 Award Skills for Employment, Training & Pers Dev	7		7			
FASHION & PATTERN CUTTING/DESIGN	C&G L1 Award in Fashion	6		6			
CONTEMPORARY GARMENT UNIT	OCNNI L2 Award in Vocational Skills	9			9		
BOOK KEEPING & ACCOUNTS	C&G L1 Award Book-keeping & Accounts - FIRST CLASS PASS	8		8			
BOOK KEEPING & ACCOUNTS	C&G L1 Award Book-keeping & Accounts - FIRST CLASS PASS	8		8			
BOOK KEEPING & ACCOUNTS	C&G L2 Award in Book-keeping & Accs.	9			9		
BOOK KEEPING & ACCOUNTS	C&G L3 Award in Book-keeping & Accs.	6				6	
NAIL ART MAKE UP SKILLS	OCNNI L1 Award in Vocational Skills	11		11			
NAIL ART MAKE UP SKILLS	OCNNI L1 Award in Vocational Skills	10		10			
NAIL ART MAKE UP SKILLS	OCNNI L1 Award in Vocational Skills	8		8			
NAIL ART MAKE UP SKILLS	OCNNI L1 Award in Vocational Skills	12		12			
NAIL ART MAKE UP SKILLS - WS	OCNNI L1 Award in Vocational Skills	8		8			
HAIR UP-STYLING	OCNNI L1 Award in Vocational Skills	8		8			
HAIR UP-STYLING	OCNNI L1 Award in Vocational Skills	9		9			
MAKE UP SKILLS	OCNNI L2 Award in Vocational Skills	12			12		
	TOTAL	283					

Women's Centre Derry is an accredited/approved Centre with the Joint Council for Qualifications (JCQ) and the following examining bodies: The Centre is registered through the Skills Funding Agency as a Recognised Training Provider for PCDLs.

AWARDING BODY

C&G City & Guilds

Counselling & Psychotherapy Central Awarding Body **CPCAB**

BCS **British Computer Society**

International Association Book-keepers IAB NOCN National Open College Network OCNNI Open College Network NI.

Workshops, Seminars & Highlights 2016

	EVENT	NO
JANUARY	Red Cross First Aid Training x 2 SAM's Network ETI Insp. Visit Mark H Durkan MLA EY Childcare Insp. WRDA Research - Women Only Spaces Maeve McLaughlin MLA	24 7 6 5 4 3
FEBRUARY	Gerry Diver MLA BCPP team (HAPI) Tutor Meeting NWRC John Heuston x (2) Anne Killen DfC Regional Consortium Sub Groups School Age Mums Group WRDA - Women's Sector Lobbyist Counselling Team/Tutor meeting Red Cross / PROSPER 2	5 4 13 8 2 11 8 15 6
MARCH	Elisha McCallion (Mayor) IWD event "Women Hold Up Half The Sky" Investors In People - Steven Chambers PROSPER 2 partners meeting NWRC - Emmett / progression & access Marie Wilson - Early Years School Age Mums Group AGM City & Guilds (Essential Skills) EV visit	20 7 4 3 4 8 8
APRIL	Equality Coalition Section 75 Information Seminar Michael McGoldrick First Steps Women's Centre School Age Mums Group	8 5 8
MAY	School Age Mums Annual Celebration / Presentation PROSPER 2 Tutor meeting NWRC - John Hueston x (2) PROSPER 2 Partner meeting City & Guilds (Fashion Award) EV visit Gasyard - Aileen	18 12 8 5 4 3
JUNE	Suicide Awareness Training Guardian Research - Brexit / Border & Community Work Marie Wilson - Early Years 2+ Finance for Managers / Inspiring Good Practice Forum WRDA Research - Women and the Community Planning process. DC&SDC Community Plan - Education & Skills Thematic Working Group CPCAB Counselling Team Meeting ACHIEVE network (DEE project) OCNNI Angela Morrow Centre visit City & Guilds(Adult Social Care) EV visit	15 2 3 7 4 16 4 29 3

	EVENT	NO
JUL	ACHIEVE network (DEE project)	22
AUGUST	Regional Consortium – DOJ Funding Consultation Workshop Martina Anderson – EU Referendum Discussion Marie Wilson Early Years 2+ ACHIEVE network (DEE project)	6 8 5 21
SEPTEMBER	Derry Chamber of Commerce - Mary Millar Syrian Refugee Women's Welcome visit with Dina Gomaa Good Relations Programme DC&SDC Breast Awareness Training Open Day ACHIEVE network (DEE project) NWRC Margaret McChrystal - Adult Social Care progression Women's Regional Consortium Sub Groups meeting School Age Mothers Network Marie Wilson - Early Years ESF Forum - Michael Gallagher NWRC - Audrey O Sullivan DC&SDC Community Planning Breast Awareness Training Workshop	4 27 14 16 25 32 4 12 7 3 5 4
OCTOBER	Consultation on the Delivery of Strategic Support to the C&V sector Advocacy Project - Niamh Canavan, Bogside & Brandywell Forum Family Support - re referrals Fiona White ESF Managing Authority – PROSPER 2 Certificate Presentation ESF Forum NW BREXIT Meeting Mark Durkan MP and Fatima ACHIEVE network (DEE project) Kerry Wang - Syrian Refugee Key Worker ESF Forum - North West Helen McLaughlin - BCPP CPCAB Counselling Team meeting	18 2 3 50 10 6 27 5 7 3
NOVEMBER	Damien McCann ESF Project Delivery ETI ESF Inspection team x (2days) ACHIEVE network (DEE project) Women's Fund NI - Info event Marie Wilson - 2+ Pathway Claire Burgess - Princes Trust	4 12 25 11 4 3
DECEMBER	Eamonn McCann MLA Mark Durkan MLA Gary Middleton MLA Raymond McCartney MLA Colm Eastwood MLA PROSPER 2 Tutor meeting	7 5 4 6 6 9

Participation, Partnership, Co-operation & Collaboration

In 2016 Women's Centre Derry continued in its role as a key community development leader and women's equality organisation in the region. We worked locally, nationally and internationally with agencies and organisations including the following:

- Atlas Women's Centre
- Ballybeen Women's Centre
- BBC Children In Need
- Big Lottery Awards for All
- Bradley's Pharmacy
- Bridge Street Medical Practice
- British Computer Society (BCS)
- British Heart Foundation
- British Red Cross
- Building the Community Pharmacy Project / BCPP
- Buncrana Medical Centre
- CALMS
- Cedar Foundation
- Chrysalis Women's Centre
- City & Guilds
- Claudy Health Centre
- CPCAB
- Community Brain Injury Team
- Core Care Counselling
- CRUSE Bereavement Counselling
- Customised Training Services Strabane
- Department for the Community (DfC) VCU formerly DSD/VCU
- Department for the Economy (DfE) ESF formerly DEL/ESF
- Derry Chamber of Commerce & Junior Chamber
- Derry City & Strabane District Council
- Derry City & Strabane District Council Equality
- Derry City & Strabane District Council North West Women's Forum
- Derry Well Women
- Derry Youth & Community Workshop
- DHSS&PS
- Donegal Sexual Abuse & Rape Crisis Centre
- Dove House
- Doveview Residential Home
- Dry Arch Family Centre
- Early Years Strategic Alliance
- Early Years Team WHSCT
- Early Years the organisation for young children
- Eden Place Arts Centre-Pilots Row
- Education Authority (EA) Western Region
- Falls Women's Centre
- FALNI
- Family Enrichment Centre Stranorlar
- Feeney Health Centre
- First Steps Women's Centre
- Focus on Family Coleraine
- Footprints Women's Centre

- Foyle Hospice
- Foyle Medical Practice
- Foyle Women's Aid
- Foyle Women's Information Network
- Gas Yard
- Greenway Women's Centre
- IEB Software
- Letterkenny Youth & Family Service
- Letterkenny Women's Centre
- Lifeline CRUSE Magilligan Prison
- Lloyds Pharmacy
- Limavady Health Centre
- Mac One Achievers
- Men's Action Network (MAN)
- Make Up Pro Store
- Magherafelt Women's Centre Learning Lodge
- Mind Yourself
- Millbrae Surgery Carndonagh
- Moville Group Practice
- National Women's Council of Ireland
- Northern Ireland Council for Ethnic Minorities (NICEM)
- NI Open College Network (OCNNI)
- Northern Ireland Council for Voluntary Action
- Northern Ireland Rural Women's Network (NIRWN)
- North West Community Network
- North West Counselling Greysteel
- North West Regional College
- Older People North West
- Pastoral Centre Letterkenny
- Rainbow Child & Family Centre
- School Age Mothers Network (SAM's)
- Shankill Women's Centre
- Strabane & Lifford Women's Centre
- Strathfoyle Community Association
- Strathfoyle Women's Centre
- St Vincent DePaul
- Surestart Edenballymore
- Training for Women Network (TWN)
- Traveller Action Group (TAG) WH&SCT
- Waterside Health Centre
- Waterside Women's Centre
- Windsor Women's Centre
- Womens Information Northern Ireland (WINI)
- Women's Regional Consortium
- Women's Resource Development Agency (WRDA)
- Women's Support Network (WSN)
- Women's TEC

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES ON THE FINANCIAL STATEMENTS OF WOMEN'S CENTRE DERRY LTD

We have audited the financial statements of Women's Centre Derry Ltd for the year ended 31st December 2016 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102.

This report is made solely to the Charity's Members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's Members those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and the Charity's Members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditors

As explained more fully in the Trustees' Responsibility Statement, the Charity's Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (United Kingdom and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charity's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Trustees' report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2016 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES ON THE FINANCIAL STATEMENTS OF WOMEN'S CENTRE DERRY LTD

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- · the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all of the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a strategic report.

Steven Lindsay FCA Senior Statutory Auditor

For and on behalf of Moore Stephens (NI) LLP Chartered Accountants and Statutory Auditors

Derry/Londonderry **BT48 7EP**

Date: 27th March 2017

21/23 Clarendon Street

CHARITY INFORMATION

Incorporated 17th November 1997

Company Number NI 033263

Charity Reference NIC 100187

Trustees Clionagh Boyle

Geraldine Compton

Kathy Colhoun appointed 13/12/2016 Una McNally (Chairperson) resigned 09/03/2017 Joan Gallagher (Treasurer) resigned 09/03/2017 Lorna Porter resigned 09/03/2017

Secretary Sharon McLaughlin

Registered Office Beibhinn House

> 5 Guildhall Street Derry ~ Londonderry

BT48 6BB

Auditors Moore Stephens (NI) LLP

> 21/23 Clarendon Street Derry ~ Londonderry

BT48 7EP

Bankers Bank of Ireland

> 15 Strand Road Derry ~ Londonderry

Solicitors Desmond J Doherty

Solicitor

10 Springrowth House Balliniska Road Derry ~ Londonderry

BT48 0GG

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 DECEMBER 2016

	Note	Unrestricted Funds General £	Unrestricted Funds Designated £	Restricted Funds £	Total 2016 £	Total 2015 £
Income						
Donations and legacies		2,499	-	- :	2,499	11,999
Charitable activities		5,479		361,517	366,996	379,067
Total income	3	7,978		361,517	369,495	391,066
Expenditure						
Charitable activities	4	10,074	17,149	382,156	409,379	387,912
Net movement in funds	5	(2,096)	(17,149)	(20,639)	(39,884)	3,154
Reconciliation of funds:						
Total funds brought forward		87,512	583,694	126,176	797,382	794,228
Total funds carried forward		85,416	566,545	105,537	757,498	797,382

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 10 - 19 form part of these financial statements and should be read in conjunction therewith.

BALANCE SHEET AS AT 31 DECEMBER 2016

			2016	12.0	2015
	Note	£	£	£	£
Fixed assets					
Tangible assets	7		573,541		589,300
Current assets					
Debtors and prepaid expenses	9	128,266		197,442	
Cash at bank and on hand		70,840		20,280	
		199,106		217,722	
Liabilities					
Amounts falling due within one year	10	(15,149)	· .	(9,640)	
Net current assets			183,957		208,082
Net assets			757,498		797,382
Funds of the charity: Unrestricted funds					
Unrestricted income funds		85,416		87,512	
Designated funds		566,545		583,694	
Total unrestricted funds	11		651,961		671,206
Restricted funds	12		105,537		126,176
Total charity funds			757,498		797,382

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Trustees and signed on their behalf by:

Kathy Colhoun

Trustee

Date: 27th March 2017

Company No. NI 033263

Charity Reference NIC 100187

The notes on pages 10 - 19 form part of these financial statements and should be read in conjunction therewith.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2016

3.	Income				
		Unrestricted Funds £	Restricted Funds £	Total 2016 £	Total 2015
(a)	Donations and legacies			7.5	
	Donations	2,499	2 *	2,499	11,999
		2,499		2,499	11,999
(b)	Charitable activities				
	DfE PROSPER 2		151,730	151,730	164,514
	DfC VCU	-	97,161	97,161	98,546
	DfC Regional Support	-	28,121	28,121	30,665
	BBC Children In Need		25,934	25,934	25,676
	Early Years - The Pathway Fund		25,561	25,561	
	Derry City & Strabane District Council	9 2 9	9,000	9,000	16,364
	BCPP	11-	10,000	10,000	18,960
	Big Lottery - Awards for All	#4:	9,525	9,525	-
	Halifax Foundation		3,560	3,560	Ri-
	WH&SCT		925	925	
	BFS) *	-	9,522
	Training for Women Network	a. * :		-	4,855
	Courses & Craft	5,423		5,423	9,051
	Course Support	S. 			894
	Bank interest	56	8 .	56	20
		5,479	361,517	366,996	379,067
	Total income	7,978	361,517	369,495	391,066

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2016

4.	Expenditure					
		Unrestricted Income Funds	Designated Funds	Restricted Funds	Total 2016	Tota 201
a)	Charitable activities	L	£	£	£	1
-/	Wages and salaries		_	250,134	250,134	233,648
	Courses and accreditation fees	*	-	7,720	7,720	5,18
	Facilitation and evaluation			30,221	30,221	31,09
	Project expenses		*	24,717	24,717	23,447
	Rates			1,856	1,856	1,353
	Insurance		-	6,627	6,627	7,51
	Consumables	5,118	-	2,382	7,500	5,950
	Heat & Light		-	9,453	9,453	9,36
	Repairs and maintenance		-	16,629	16,629	14,67
	Printing, postage and stationery	ŝ	•	11,401	11,401	5,27
	Advertising, marketing and publicity			2,695	2,695	2,92
	Telephone	-	*	6,451	6,451	5,36
	Computer running costs			2,153	2,153	4,14
	Equipment rental	-	*	1,531	1,531	1,54
	Travelling expenses	•		1,583	1,583	1,58
	Audit fees	=		4,200	4,200	4,20
	Bank charges	1,334			1,334	1,25
	Sundry expenses	1,286	-	-	1,286	1,41
	Subscriptions and membership	935	•	2,403	3,338	2,30
	Depreciation	1,401	17,149	*	18,550	25,68
	Total expenditure	10,074	17,149	382,156	409,379	387,912



